

# MEMO

TO: Board of Directors  
FROM: Hugh Henderson, Fire Chief *AACA*  
DATE: December 2, 2013  
SUBJECT: Operational Update November 2013

This memo summarizes District activities for the month of November.

Calls for service:

There were a total of 560 service calls in the month of November, with an average response time of 6:59 minutes. In the month of October the District ran 537 calls with an average response time of 7:11 minutes. In the calendar year of 2012, the District ran 6303 calls for service with an average response time of 6:54.

Looking at the response times by stations:

- **Station 52-John Muir Parkway, Brentwood**, had 151 calls in the month of November with an average response time of 5:51 minutes. In October there were a total of 163 calls with an average response time of 5:53 minutes. In the calendar year of 2012 the station ran 1748 calls for service with an average response time of 6:10.
- **Station 54-Downtown Brentwood**, had 103 calls in the month of November with an average response time of 6:23 minutes. In October there were a total of 128 calls with an average response time of 6:00 minutes. In the calendar year of 2012 the station ran 1345 calls for service with an average response time of 6:35.
- **Station 59-1685 Bixler Rd, Discovery Bay**, had 82 calls in the month of November with an average response time of 9:05 minutes. In October there were a total of 72 calls with an average response time of 9:32 minutes. In the calendar year of 2012 the station ran 786 calls for service with an average response time of 8.44.

- **Station 93 530 O'Hare Ave, Oakley**, had 148 calls in the month of November with an average response time of 6:21 minutes. In October there were a total of 125 calls with an average response time of 6:16 minutes. In the calendar year of 2012 the station ran 1801 calls for service with an average response time of 6:17.
- **Station 94-15 A St, Knightsen**, had 23 calls in the month of November with an average response time of 8:05 minutes. In October there were a total of 7 calls with an average response time of 9:27 minutes. In the calendar year of 2012 the station ran 149 calls for service with an average response time of 9:12
- **Station 95- 3045 Ranch Ln, Bethel Island** (closed 7-1-2012), had 29 calls in the area of this closed station in the month of November with an average response time of 11:08 minutes. In the month of October there were 29 calls with an average response time of 14:18 minutes. In the calendar year of 2012 the District ran 338 calls for service in the station area with an average response time of 9:34.
- **Cal-Fire Station 16-Marsh Creek/Morgan Territory** had 23 calls in the month of November with an average response time of 10:12 minutes. In October there were a total of 13 calls with an average response time of 10:49 minutes. In the calendar year of 2012 the station ran 161 calls for service with an average response time of 9.00.

Auto aid:

In the month of November, the District received auto aid from Contra Costa County Fire 38 times, with them sending 54 engines. The District sent auto aid to Contra Costa County Fire 26 times providing them with 31 engines. During the month of October, Contra Costa County Fire came into the District 19 times with 19 engines and we responded into Contra Costa County Fire 12 times with 15 engines. In 2012, the District received auto aid from Contra Costa County Fire 389 times with them sending 518 engines. The District sent auto aid to Contra Costa County Fire a total of 167 times in 2012, sending 194 engines.



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**Incident Summary**  
 From 11/01/2013 to 11/30/2013

Dist.	Sta.	Code 3										Code 2				Sub Total	Total				
		EMS	Fire/Haz	Alarm	Other	Sub Total	Avg Proc. Time	Med Proc. Time	90 <sup>th</sup> Proc. Time	Avg Resp. Time	Med Resp. Time	90 <sup>th</sup> Resp. Time	EMS	Fire/Haz	Alarm			Other			
CCE					1	1	00:41	00:41	00:41										1	1	
CCE	51	4	2		1	7	01:08	01:09	01:39	11:51	06:55	26:50		1	1				2	9	
CCE	52	108	7	2	6	121	01:01	00:53	01:48	05:51	05:57	08:14	9	5	11	5		30	151		
CCE	53	5	4		3	12	01:03	00:51	01:40	08:17	09:22	11:09	1	1				2	14		
CCE	54	69	4	3	3	79	01:01	00:56	01:37	06:23	05:21	09:17	5	7	10	2		24	103		
CCE	57	5	6	2	3	16	01:09	00:57	02:00	12:59	08:58	15:15		1	6	1		8	24		
CCE	58	19	4	1	2	26	01:11	01:05	01:45	08:10	08:00	10:32		2	3	1		6	32		
CCE	59	20	3			23	00:58	00:50	01:27	06:08	05:40	07:37		3				3	26		
CCE	93	98	11	6	3	118	01:06	00:58	01:46	06:21	05:52	09:41	6	4	14	6		30	148		
CCE	94	13	3		2	18	01:13	01:00	02:49	08:05	06:03	15:18		5				5	23		
CCE	95	20	2	2		24	01:02	00:55	01:39	11:08	10:57	13:48		3	1	1		5	29		
CCE	All	359	46	16	24	445	01:04	00:57	01:44	06:59	06:13	10:57	21	32	46	16		115	560		
CRK			1			1	02:56	02:56	02:56	19:53	19:53	19:53							1	1	
CRK	77		2			2	01:35	01:35	01:55	08:22	08:22	09:34		1				1	3	3	
CRK	78	12		4	2	18	00:58	00:57	01:25	08:06	05:04	09:55	2	4	5			11	29	29	
CRK	All	12	3	4	2	21	01:07	01:02	01:45	07:14	05:52	12:02	2	5	5			12	33	33	
MOR			1			1	01:27	01:27	01:27	05:54	05:54	05:54			1			1	2	2	
MOR	41	30	1	1	1	33	00:59	00:55	01:27	04:12	04:12	07:21	9	4	8	3		24	57	57	
MOR	42	19	1	1	1	22	00:51	00:48	01:20	04:37	04:20	06:11	4	5	1	4		14	36	36	
MOR	43	6	1	1		8	01:00	00:55	01:30	05:12	05:09	06:23	1	1	2	2		6	14	14	
MOR	44	14		1		15	00:53	00:49	01:10	05:21	05:44	07:46	4	1	2	3		10	25	25	
MOR	45	20	5	2	10	37	01:19	01:07	02:16	06:00	05:14	11:23	6	7	3	6		22	59	59	
MOR	All	89	9	6	12	116	01:03	00:56	01:37	05:05	04:53	07:29	24	18	17	18		77	193	193	
POE		14	2	4	1	21	01:04	01:01	02:02	07:18	07:15	08:35	1		2			3	24	24	
POE	73	43	5	2	13	63	01:02	00:53	01:44	06:32	05:32	09:37	9	1		6		16	79	79	
POE	74	31	1	2		34	01:00	00:46	01:51	06:08	06:29	08:06	1		3			4	38	38	
POE	All	88	8	8	14	118	01:02	00:52	01:49	06:34	06:08	08:36	11	1	5	6		23	141	141	
RDO			1		2	3	01:31	01:27	02:06	07:59	08:37	09:33							3	3	3
RDO	75	49	14	3	6	72	01:10	00:59	01:56	07:41	07:15	09:55	3	9	3	4		19	91	91	
RDO	76	50	3	12	6	71	01:06	01:01	01:45	05:34	05:35	07:46	6	2	6	4		18	89	89	
RDO	All	99	18	15	14	146	01:09	01:01	01:53	06:40	06:35	09:46	9	11	9	8		37	183	183	
						846													264	1110	1110

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 Aid Provided (11/1/2013 - 11/30/2013)

- Apparatus
- After Action Review
- Fuel Log
- Bid Assignment
- Fire Trails
- Forms
- Monthly Standby
- Incident Review
- NFIRS
- Operations Meeting Minutes
- Programs
- Reports
- Station Library
- Training
- Wildland Firefighting Program
- Logout

Provider	Jurisdiction								
	CCE	CON	CRK	ECR	MOR	POE	RDO	RMD	SRM
CCE	-	26/31	0/0	0/0	0/0	0/0	0/0	0/0	0/0
CDF	18/18	2/2	2/3	0/0	1/1	0/0	2/2	0/0	0/0
CON	38/54	-	2/3	0/0	16/18	22/26	13/24	45/53	0/0
CRK	0/0	1/2	-	0/0	0/0	1/1	15/23	0/0	0/0
ECR	0/0	5/6	0/0	-	0/0	0/0	3/3	0/0	0/0
MOR	0/0	16/21	0/0	0/0	-	0/0	0/0	0/0	0/0
POE	0/0	10/10	1/1	0/0	0/0	-	25/27	0/0	0/0
RDO	0/0	1/1	0/0	0/0	0/0	15/16	-	0/0	0/0
RMD	0/0	128/138	0/0	1/1	0/0	0/0	0/0	-	0/0
SRM	0/0	11/11	0/0	0/0	0/0	0/0	0/0	0/0	-

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