

BOARD OF DIRECTORS AGENDA ITEM NO. D-4

Meeting Date: April 03, 2017

Subject/Title: Receive Operational Update March 2017

Submitted by: Brian Helmick, Interim Fire Chief

RECOMMENDATION FOR ACTION

Receive operational update March 2017.

SUBJECT BACKGROUND

This report summarizes District activities for the month of March 2017.

Calls for service:

There were a total of 599 service calls in the month of March, with an average response time of 7:56 minutes. In the month of February the District ran 544 calls with an average response time of 7:43 minutes. In the calendar year of 2016, the District ran 6785 calls for service with an average response time of 8:03 compared to calendar year of 2015, where the District ran 6918 calls for service with an average response time of 7:54.

| Calls for Service | | | | | |
|---------------------------|----------------|---------------|---------------|--------------------|---------------|
| Service Area | 2017 - January | | | 2016 Calendar Year | |
| | Calls | Ave Resp Time | 90% Resp Time | Ave Resp Time | 90% Resp Time |
| Brentwood West | 175 | 7:12 | 09:31 | 7:26 | 10:28 |
| Brentwood East | 114 | 7:36 | 09:30 | 7:24 | 10:19 |
| Discovery Bay / Bryon | 65 | 09:57 | 13:28 | 10:00 | 13:16 |
| Oakley | 179 | 7:01 | 8:59 | 7:05 | 9:27 |
| Knightsen | 14 | 07:57 | 09:19 | 9:42 | 14:10 |
| Bethel Island | 40 | 13:47 | 17:03 | 14:24 | 17:59 |
| Marsh Creek / Morgan Ter. | 12 | 10:39 | 14:37 | 11:47 | 16:21 |

| Engine Company Roll Outs | | |
|--------------------------|------------|-------------|
| Engine Company Roll Outs | January | % of Total |
| 52 - ECCFPD | 266 | 35% |
| 59 - ECCFPD | 85 | 12% |
| 93 - ECCFPD | 234 | 31% |
| 94-ECCFPD | 123 | 17% |
| 16 - CAL Fire | 12 | 2% |
| Auto Aid Received | 19 | 3% |
| Mutual Aid Received | 0 | 0% |
| TOTAL | 739 | 100% |

Looking at the response times by Areas:

- **Brentwood West** had 175 calls in the month of March with an average response time of 7:12 minutes. In February there were a total of 150 calls with an average response time of 6:52 minutes. In the calendar year of 2016 the area had 1895 calls for service with an average response time of 7:26.
- **Brentwood East** had 114 calls in the month of March with an average response time of 7:36 minutes. In February there were a total of 116 calls with an average response time of 6:54 minutes. In the calendar year of 2016 the area had 1363 calls for service with an average response time of 7:24.
- **Discovery Bay/ Byron** had 65 calls in the month of March with an average response time of 09:57 minutes. In February there were a total of 68 calls with an average response time of 11:29 minutes. In the calendar year of 2016 the area had 799 calls for service with an average response time of 10:00.
- **Oakley** had 179 calls in the month of March with an average response time of 7:01 minutes. In February there were a total of 171 calls with an average response time of 6:54 minutes. In the calendar year of 2016 the area had 1999 calls for service with an average response time of 7:05.
- **Knightsen** had 14 calls in month of March with an average response time of 07:57 minutes. In February there were a total of 10 calls with an average response time of 10:37 minutes. In the calendar year of 2016 the area had 202 calls for service with an average response time of 9:42.
- **Bethel Island** had 40 calls in the month of March with an average response time of 13:47 minutes. In the month February of there were 19 calls with an average response time of 14:36 minutes. In the calendar year of 2016 the area had 358 calls for service with an average response time of 14:24.
- **Marsh Creek/Morgan Territory** had 12 calls in the month of March with an average response time of 10:39 minutes. In February there were a total of 10 calls with an average response time of 10:52 minutes. In the calendar year of 2016 the area had 169 calls for service with an average response time of 11:47.

Auto aid:

In the month of March, District received auto aid from Contra Costa County Fire 12 times, with them sending 19 engines. The District sent auto aid to Contra Costa County Fire 37 times providing them with 44 engines. During the month of February Contra Costa County Fire came into the District 7 times with 12 engines and we responded into Contra Costa County Fire 17 times with 22 engines.

| <i>Automatic Aid with Contra Costa County Fire 2017</i> | | |
|--|-------------------------|-------------------------|
| <i>Month</i> | <i>Received/Engines</i> | <i>Provided/Engines</i> |
| January | 17/28 | 29/32 |
| February | 7/12 | 17/22 |
| March | 12/19 | 37/44 |
| April | | |
| May | | |
| June | | |
| July | | |
| August | | |
| September | | |
| October | | |
| November | | |
| December | | |
| Total | 36/59 | 83/98 |

In 2016, the District received auto aid from Contra Costa County Fire 155 times with 233 engines and the District sent auto aid to Contra Costa County Fire a total of 268 times with 308 engines .In 2015, the District received auto aid from Contra Costa County Fire 376 times with 480 engines and the District sent auto aid to Contra Costa County Fire a total of 207 times with 230 engines.

Major Incidents/ Reduced Responses and Mutual Aid Requests:

In the month of January, the District responded to 9 structure fires, 23 vehicle accidents and 8 vehicle accidents with rescue. Due to call volume during the month the District had zero engines available for responses 17 times, which totaled 4:37 hours

Operational Personnel:

The District is currently budgeted for 40 operational personnel, which are comprised of 4 Battalion Chiefs and 36 Station Suppression Personnel. As of March 1, our staffing level is 2 Battalion Chiefs and 34 station suppression personnel.