

BOARD OF DIRECTORS AGENDA ITEM NO. D-4**Meeting Date:** December 4, 2017**Subject/Title:** Receive Operational Update November 2017**Submitted by:** Craig Auzenne, Interim Battalion Chief**RECOMMENDATION FOR ACTION**

Receive operational update November 2017.

SUBJECT BACKGROUND

This report summarizes District activities for the month of November 2017.

Calls for service:

There were a total of 568 service calls in the month of November, with an average response time of 8:15 minutes. In the month of October the District ran 680 calls with an average response time of 8:17 minutes. In the calendar year of 2016, the District ran 6785 calls for service with an average response time of 8:03 compared to calendar year of 2015, where the District ran 6918 calls for service with an average response time of 7:54.

Calls for Service					
Service Area	2017 - October			2016 Calendar Year	
	Calls	Ave Resp Time	90% Resp Time	Ave Resp Time	90% Resp Time
Brentwood West	144	7:30	10:10	7:26	10:28
Brentwood East	151	6:54	9:47	7:24	10:19
Discovery Bay / Bryon	61	10:55	13:47	10:00	13:16
Oakley	140	7:27	10:27	7:05	9:27
Knightsen	23	10:01	13:31	9:42	14:10
Bethel Island	28	14:31	18:29	14:24	17:59
Marsh Creek / Morgan Ter.	21	11:15	17:29	11:47	16:21
TOTAL	568				

Engine Company Roll Outs		
Engine Company Roll Outs	November	% of Total
52 - ECCFPD	273	38%
53 -ECCFPD	249	35%
59 - ECCFPD	108	15%
16 - CAL Fire	37	6%
Auto Aid Received	47	6%
Mutual Aid Received	0	0
TOTAL	714	100%

Looking at the response times by Areas:

- **Brentwood West** had 144 calls in the month of November with an average response time of 7:30 minutes. In October there were a total of 188 calls with an average response time of 7:21 minutes. In the calendar year of 2016 the area had 1895 calls for service with an average response time of 7:26.
- **Brentwood East** had 151 calls in the month of November with an average response time of 6:54 minutes. In October there were a total of 141 calls with an average response time of 7:23 minutes. In the calendar year of 2016 the area had 1363 calls for service with an average response time of 7:24.
- **Discovery Bay/ Byron** had 61 calls in the month of November with an average response time of 10:55 minutes. In October there were a total of 112 calls with an average response time of 10:50 minutes. In the calendar year of 2016 the area had 799 calls for service with an average response time of 10:00.
- **Oakley** had 140 calls in the month of November with an average response time of 7:27 minutes. In October there were a total of 189 calls with an average response time of 7:07 minutes. In the calendar year of 2016 the area had 1999 calls for service with an average response time of 7:05.
- **Knightsen** had 23 calls in month of November with an average response time of 10:01 minutes. In October there were a total of 29 calls with an average response time of 9:58 minutes. In the calendar year of 2016 the area had 202 calls for service with an average response time of 9:42.
- **Bethel Island** had 28 calls in the month of November with an average response time of 14:31 minutes. In the month October of there were 44 calls with an average response time of 14:08 minutes. In the calendar year of 2016 the area had 358 calls for service with an average response time of 14:24.
- **Marsh Creek/Morgan Territory** had 21 calls in the month of November with an average response time of 11:15 minutes. In October there were a total of 11 calls with an average response time of 10:47 minutes. In the calendar year of 2016 the area had 169 calls for service with an average response time of 11:47.

Auto aid:

In the month of November, the District received auto aid from Contra Costa County Fire 47 times, with them sending 79 engines. The District sent auto aid to Contra Costa County Fire 27 times providing them with 27 engines. During the month of October, Contra Costa County Fire came into the District 74 times with 117 engines and we responded into Contra Costa County Fire 32 times with 51 engines.

<i>Automatic Aid with Contra Costa County Fire 2017</i>		
<i>Month</i>	<i>Received/Engines</i>	<i>Provided/Engines</i>
January	17/28	29/32
February	7/12	17/22
March	12/19	37/44
April	19/26	27/36
May	22/43	38/45
June	12/17	58/87
July	31/71	56/86
August	42/58	39/50
September	70/134	31/40
October	74/117	32/51
November	47/79	27/27
December		
<i>Total</i>		

*In 2016, the District received auto aid from Contra Costa County Fire **155 times with 233 engines** and the District sent auto aid to Contra Costa County Fire a total of **268 times with 308 engines** .In 2015, the District received auto aid from Contra Costa County Fire **376 times with 480 engines** and the District sent auto aid to Contra Costa County Fire a total of **207 times with 230 engines**.*

Major Incidents/ Reduced Responses and Mutual Aid Requests:

In the month of November, the District responded to 8 structure fires, 24 vehicle accidents, 7 vehicle accidents with rescue and 6 vegetation fires. The district also responded to 4 vehicle vs. pedestrian incidents and 4 vehicle fires. There was 1 mutual aid request from Alameda County for a structure fire.

Due to call volume during the month of November, there were no East Contra Costa Fire units available 13 times, which totaled 3 hours. During those 3 hours, there were three (3) incidents that were handled by units from Contra Costa County Fire, CalFire and/or AMR.

Operational Personnel:

The District is currently budgeted for 40 operational personnel, which are comprised of 4 Battalion Chiefs and 36 Station Suppression Personnel. As of October 1, our staffing level is 3 Battalion Chiefs and 29 station suppression personnel.