

# MEMO

To: Board of Directors  
From: Hugh Henderson, Fire Chief  
Date: June 2, 2014  
Re: Receive Operational Update May 2014

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This Memo summarizes District activities for the month of May.

**Calls for service:**

There were a total of 585 service calls in the month of May, with an average response time of 7:16 minutes. In the month of April the District ran 511 calls with an average response time of 7:04 minutes. In the calendar year of 2013, the District ran 6454 calls for service with an average response time of 7:08.

Looking at the response times by stations:

- **Station 52- John Muir Parkway, Brentwood**, had 170 calls in the month of May with an average response time of 6:16 minutes. In April there were a total of 169 calls with an average response time of 6:19 minutes. In the calendar year of 2013 the station ran 1857 calls for service with an average response time of 6:26.
- **Station 54-Downtown Brentwood**, had 119 calls in the month of May with an average response time of 6:07 minutes. In April there were a total of 100 calls with an average response time of 6:21 minutes. In the calendar year of 2013 the station ran 1336 calls for service with an average response time of 6:28.
- **Station 59-1685 Bixler Rd, Discovery Bay**, had 79 calls in the month of May with an average response time of 7:59 minutes. In April there were a total of 52 calls with an average response time of 8:56 minutes. In the calendar year of 2013 the station ran 774 calls for service with an average response time of 8:54.
- **Station 93 530 O'Hare Ave, Oakley**, had 157 calls in the month of May with an average response time of 6:51 minutes. In April there were a total of 136 calls with an average response time of 6:32 minutes. In the calendar year of 2013 the station ran 1752 calls for service with an average response time of 6:16.

- **Station 94-15 A St, Knightsen**, had 20 calls in the month of May with an average response time of 8:12 minutes. In April there were a total of 13 calls with an average response time of 9:09 minutes. In the calendar year of 2013 the station ran 176 calls for service with an average response time of 8:30.
- **Station 95- 3045 Ranch Ln, Bethel Island** (closed 7-1-2012), had 28 calls in the area of this closed station in the month of May with an average response time of 13:58 minutes. In the month April of there were 27 calls with an average response time of 12:38 minutes. In the calendar year of 2013 the District ran 355 calls for service in the station area with an average response time of 11:31.
- **Cal-Fire Station 16-Marsh Creek/Morgan Territory** had 12 calls in the month of April with an average response time of 9:25 minutes. In April there were a total of 14 calls with an average response time of 10:27 minutes. In the calendar year of 2013 the station ran 195 calls for service with an average response time of 9.25.

**Auto aid:**

In the month of May, the District received auto aid from Contra Costa County Fire 24 times, with them sending 34 engines. The District sent auto aid to Contra Costa County Fire 15 times providing them with 18 engines. During the month of April, Contra Costa County Fire came into the District 17 times with 19 engines and we responded into Contra Costa County Fire 12 times with 15 engines. In 2013, the District received auto aid from Contra Costa County Fire 345 times with them sending 476 engines. The District sent auto aid to Contra Costa County Fire a total of 198 times in 2012, sending 234 engines.

**Operational Personnel:**

The District is currently budgeted for 48 operational personnel, which are comprised of 3 Battalion Chiefs and 45 Station Suppression Personnel. Our current staffing level is 40 station suppression personnel. We lost two personnel in the month of May to Contra Costa County Fire Protection District, one to the City of Monterey in April, and one to the City of Hayward February. Staff is aware of four additional employees that are currently in backgrounds/medical clearances with other agencies.

Staff anticipates that if we lose these additional four employees it will be necessary to close a fire station prior to the end of the SAFER Grant. An operational ad hoc committee of labor and management has been established and is currently reviewing call volume and workload by station and communities. Staff plans at a future board meeting to discuss early closures of the station and its impacts.

Contra Costa County Fire Protection District

Jurisdiction Summary

Year: 2014

Month: 5

Jurisdiction: ALL

Return

Jurisdiction	Station	EMS	Fire/Haz.	Alarm	Auto Aid	Other	Code 3	Avg. Proc. Time	50 <sup>th</sup> Proc. Time	90 <sup>th</sup> Proc. Time	Avg. Resp. Time	50 <sup>th</sup> Resp. Time	90 <sup>th</sup> Resp. Time	EMS	Fire/Haz.	Alarm	Auto Aid	Other	Code 2	Total
CCE	51	4	0	0	5	2	6	01:37	01:23	02:25	06:23	05:37	09:37	0	0	2	2	0	2	8
CCE	52	125	7	6	10	7	145	01:02	00:57	01:38	06:16	05:57	08:28	5	5	10	1	5	25	170
CCE	53	4	0	0	3	0	4	01:06	01:05	01:10	09:54	11:01	12:11	0	0	0	0	0	0	4
CCE	54	76	7	6	2	8	97	01:01	00:53	01:40	06:31	06:07	09:05	8	8	4	1	2	22	119
CCE	57	5	2	0	1	4	11	01:16	01:05	02:12	11:13	09:05	15:39	1	3	0	0	1	5	16
CCE	58	21	2	2	0	1	26	01:06	00:54	01:49	10:42	08:23	11:51	1	1	2	0	0	4	30
CCE	59	21	4	2	0	2	29	00:53	00:52	01:13	06:28	05:48	10:11	0	1	2	0	1	4	33
CCE	93	104	10	6	8	6	126	00:58	00:54	01:30	06:51	06:27	09:32	11	8	5	0	7	31	157
CCE	94	14	3	0	0	3	20	00:58	00:52	01:29	08:12	07:54	12:06	0	0	0	0	0	0	20
CCE	95	22	3	1	1	0	26	01:27	01:07	02:39	13:58	12:51	18:00	1	1	0	0	0	2	28
CCE		396	38	23	30	33	490	01:02	00:55	01:41	07:16	06:27	10:42	27	27	25	4	16	95	585
CRK	76	1	0	0	0	0	1	02:31	02:31	02:31	09:04	09:04	09:04	0	0	1	0	0	1	2
CRK	77	0	1	0	1	0	1	02:25	02:25	02:25	11:20	11:20	11:20	0	0	0	0	0	0	1
CRK	78	17	3	0	1	3	23	01:18	01:06	01:53	07:20	06:52	10:49	0	2	1	0	0	3	26
CRK		18	4	0	2	3	25	01:24	01:09	02:22	07:33	07:15	11:15	0	2	2	0	0	4	29
MOR	16	0	0	0	0	0	0							0	1	0	1	0	1	1
MOR	41	36	5	3	3	7	51	01:13	01:06	02:06	05:50	05:19	08:24	10	2	16	12	8	36	87
MOR	42	18	1	2	1	1	22	00:58	00:51	01:22	04:52	04:52	06:05	12	3	3	1	2	20	42
MOR	43	10	1	0	1	0	11	01:04	00:52	01:43	06:24	06:20	07:58	2	3	2	0	2	9	20
MOR	44	17	2	2	1	1	22	01:04	00:57	01:29	07:13	07:10	09:21	3	5	4	0	2	14	36
MOR	45	21	8	2	6	8	39	01:18	01:08	02:01	06:57	06:04	10:28	7	6	1	0	5	19	58
MOR	UN	0	1	0	0	1	2	01:22	01:22	01:25	08:37	08:37	08:37	0	0	0	0	0	0	2
MOR		102	18	9	12	18	147	01:10	01:04	01:54	06:14	05:51	09:21	34	20	26	14	19	99	246
POE	70	35	2	1	2	0	38	00:59	00:59	01:30	07:31	07:21	09:39	2	1	1	1	3	7	45
POE	73	48	6	3	12	13	70	01:04	00:55	01:43	06:39	06:27	09:02	8	4	1	4	10	23	93
POE	74	32	1	3	3	4	40	00:59	00:56	01:29	06:38	06:09	09:10	3	0	5	2	7	15	55
POE		115	9	7	17	17	148	01:01	00:56	01:39	06:53	06:45	09:08	13	5	7	7	20	45	193
RDO	75	68	9	5	8	4	86	01:15	00:57	02:22	09:05	08:44	11:56	3	2	3	2	2	10	96
RDO	76	42	9	4	6	1	56	01:03	00:56	01:44	06:52	06:22	08:42	4	10	2	1	4	20	76
RDO		110	18	9	14	5	142	01:11	00:57	02:02	08:10	07:56	11:46	7	12	5	3	6	30	172
RMD	62	0	0	0	5	0	5	00:41	00:38	00:59				0	0	0	0	0	0	5
RMD	63	0	0	0	9	0	9	00:25	00:22	00:34				0	0	0	0	0	0	9
RMD	64	0	0	0	1	0	1	00:17	00:17	00:17				0	0	0	0	0	0	1
RMD	66	1	0	0	16	0	17	00:39	00:34	01:07	08:24	08:24	08:24	1	0	0	0	0	1	18
RMD	68	0	0	0	15	0	15	00:36	00:35	00:48				0	0	0	0	0	0	15
RMD	69	0	0	0	0	1	1	00:26	00:26	00:26	04:38	04:38	04:38	0	0	0	0	0	0	1
RMD		1	0	0	46	1	48	00:35	00:31	00:51	06:31	06:31	08:01	1	0	0	0	0	1	49

Processing time: from phone pickup to first unit assigned;  
Response time excludes mutual aid, staged, auto aid calls.

(Revised on 05/19/14)



Home | Operations | EMS | Support Services | Administration  
 Aid Provided (5/1/2014 - 5/31/2014)

- Apparatus
- After Action Review
- Fuel Log
- Bid Assignment
- Fire Trails
- Forms
- Monthly Standby
- Incident Review
- NFIRS
- Operations Meeting Minutes
- Programs
- Reports
- Station Library
- Training
- Wildland Firefighting Program
- Logout

Provider	Jurisdiction								
	CCE	CON	CRK	ECR	MOR	POE	RDO	RMD	SRM
CCE	-	15/18	0/0	0/0	0/0	0/0	0/0	0/0	0/0
CDF	14/16	16/21	1/1	0/0	0/0	0/0	0/0	0/0	0/0
CON	24/34	-	0/0	1/1	24/34	16/17	6/12	52/59	1/1
CRK	0/0	3/3	-	0/0	0/0	1/1	6/8	0/0	0/0
ECR	0/0	7/7	0/0	-	1/1	2/2	0/0	0/0	0/0
MOR	0/0	20/23	0/0	0/0	-	0/0	0/0	0/0	0/0
POE	0/0	5/5	0/0	0/0	0/0	-	22/24	0/0	0/0
RDO	0/0	0/0	2/2	0/0	0/0	16/18	-	0/0	0/0
RMD	0/0	112/128	0/0	0/0	3/3	1/1	0/0	-	0/0
SRM	0/0	6/7	0/0	0/0	0/0	0/0	0/0	0/0	-